



Town of Aylmer Drinking Water Operations Quality Policy

The Town of Aylmer is committed to the provision of safe drinking water to all customers. That commitment is demonstrated through the development and implementation of this documented QMS and by compliance with all legislation and regulations (local, provincial and federal) that are applicable to the operation and maintenance of the Aylmer Distribution System.

The Town of Aylmer Water Operations management, licensed operators and staff will strive to continually improve the QMS by investigating and investing in, where appropriate, methods and technologies that may further enhance the:

- Operational efficiency,
- Quality of processes used to ensure distribution of ample safe drinking water, and
- Quality of service and level of responsiveness to our customers and other stakeholders.

Rod Tapp
Director of Operations
March 17, 2014

Jennifer Reynaert
Chief Administrative Officer
March 17, 2014